



Payroll Level Contacts

Local Investor Centers

☞☞ Contact the Local Center at 1-877-721-5894 for these services:

- ☞☞ New Enrollments
- ☞☞ Group education and enrollment meetings
- ☞☞ One-on-one participant counseling
- ☞☞ Prospectus distribution
- ☞☞ Participant walk-in services
- ☞☞ Product and Plan information and education
- ☞☞ Catch-up initiation and monitoring
- ☞☞ Contribution rate changes
- ☞☞ Retiree and termination counseling
- ☞☞ Payroll training and education

Home Office

☞☞ Submit the following correspondence to the Home Office:

- ☞☞ OBRA Mandatory Participation Agreement Form
- ☞☞ Termination Notification Form
- ☞☞ Deferral Reduction in Error Form
- ☞☞ Beneficiary Change Form
- ☞☞ Profile Information Changes
- ☞☞ Contribution Submissions*

☞☞ Fax: 860-723-9636

☞☞ Correspondence Mail:

ING Financial Services
CMA Sponsored Services
151 Farmington Ave
Hartford, CT 06156-7780

☞☞ *Contribution Submissions:

ING- Financial Services
Commonwealth of Massachusetts
P O BOX 31701
Hartford, CT 06150-1701

☞☞ Payroll Location Inquires/Procedural Questions
☞☞ Phone: 1-877-459-1286

☞☞ Custom Web Site - www.ingretirementpl.com

- ☞☞ Enrollment
- ☞☞ Fund Performance
- ☞☞ Payment Options
- ☞☞ Plan Overview
- ☞☞ Service Options
- ☞☞ FAQs
- ☞☞ Forms (Beneficiary Designation Form)
- ☞☞ Brochures and Investment Tools
- ☞☞ Links to the Official Web Site of the Commonwealth of Massachusetts State Board of Retirement
- ☞☞ OBRA Mandatory Participation Agreement

Commonwealth of Massachusetts Deferred Compensation

☞☞ Official Web Site of the Commonwealth of Massachusetts
www.state.ma.us

☞☞ State Retirement Board Web Site
www.state.ma.us/treasury

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